



HEADQUARTERS:

321 E. Chestnut Expressway Springfield, MO 65802



SOUTH DISTRICT STATION:

2620 W. Battlefield Rd. Springfield, MO 65807

CONTACT US:

417-864-1810 SPDMail@SpringfieldM0.gov

QUICK FACTS:

FOUNDED: **1858**



SWORN OFFICERS: **362**

JURISDICTION SIZE: **82.31 sq. miles**

JURISDICTION POPULATION: **168,122**

TABLE OF CONTENTS

MESSAGE FROM THE CHIEF	3
POLICE ADMINISTRATION AND DEPARTMENTS	4
BY THE NUMBERS	5
YEAR IN REVIEW	6
STAFFING, BUDGET AND FLEET	8
UNIFORM OPERATIONS BUREAU	
PATROL UNIT	9
TRAFFIC SECTION	9
SPECIAL RESPONSE TEAM AND K9 UNIT	10
COMMUNITY SERVICES SECTION	11
INVESTIGATIONS AND SUPPORT SERVICES BUREAU	
CRIMINAL INVESTIGATIONS DIVISION	
PERSONS CRIME SECTION	12
PROPERTY CRIMES SECTION	13
SPECIAL INVESTIGATIONS SECTION	13
SUPPORT SERVICES DIVISION	
TRAINING SECTION	14
RECORDS SECTION	14
SUPPORT OPERATIONS SECTION	15
INSPECTIONS AND INTERNAL AFFAIRS	16
CITIZEN PROGRAMS	17
AWARDS, PROMOTIONS AND RETIREMENTS	18
SPD IN PE	19
	te and



MESSAGE FROM THE CHIEF

For 2019 we redesigned the Springfield Police Department's Annual Report. I hope you enjoy the finished product and find its content informative. This detailed report is part of our commitment to be open and transparent with the citizens of Springfield. While it is impossible to make note of everything the officers and employees accomplish throughout the year, this report provides insight into department structure, annual statistics, highlights of programs, services, and day-to-day activities the SPD was involved in during the past year.



Headlining our achievements as a department for 2019 was reaccreditation by the Commission on Accreditation for Law Enforcement Agencies (CALEA). SPD first sought accreditation in 1994 and, after achieving reaccreditation for the seventh time, reached a significant milestone—we have been a leader among police agencies, and recognized for our efforts, for 25 years. SPD will remain committed to continuous improvement, as we seek to identify and adopt best practices, while focused on meeting the myriad of challenges facing police agencies today.

Thank you for taking the time to open the 2019 SPD Annual Report. As you peruse the pages, look at the pictures, review the numbers, and read the narratives, my hope is you will gain some insight into the actions and effort the officers and employees put forth on a daily basis.

The citizens of Springfield can be proud of their police department and the men and women who work to keep them safe.

I am proud and honored to serve them, and you,

Paul F. Williams, Chief of Police



"My hope is you will gain some insight into the actions and effort the officers and employees put forth on a daily basis."

FOLLOW SPD ON SOCIAL MEDIA



@SGFPolice

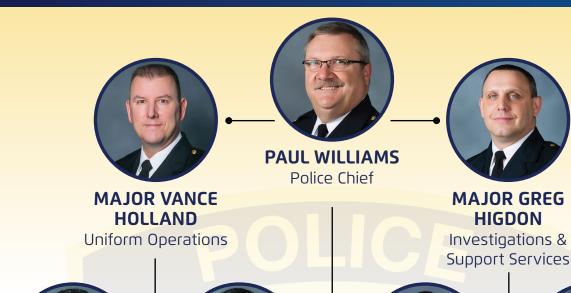


@SGFPolice



@SGFPolice

POLICE ADMINISTRATION AND DEPARTMENTS





CAPTAIN KEVIN GRIZZELL Zone 1 Commander

CAPTAIN STACEY

PARTON Zone 2 Commander



CAPTAIN CHAD EUTSLER





CAPTAIN TAD PETERS Support Services

UNIFORM OPERATIONS BUREAU

- PATROL UNIT: Responds to calls for service
- TRAFFIC SECTION: Traffic and DWI enforcement
- SPECIAL RESPONSE TEAM
- K9 UNIT
- COMMUNITY SERVICES SECTION:
 - Police Area Representatives
 - Crime Prevention
 - Special Events
 - City Center Patrol
 - MSU and Drury Substations

INVESTIGATIONS & SUPPORT SERVICES BUREAU

- CRIMINAL INVESTIGATIONS DIVISION: Investigates crimes and sends completed reports to appropriate prosecutor for the filing of criminal charges
 - Persons Crimes Section
 - Property Crimes Section
 - Special Investigations Section
- **SUPPORT SERVICES DIVISION**: Supports operations: crime analysis, standards, policy, accreditation
 - Training Section
 - Records Section
 - Support Operations Section

BY THE NUMBERS



CALLS FOR SERVICE: 129,948





PRIORITY 1 AVERAGE RESPONSE TIME: 6.4 MINUTES



PROPERTY AND EVIDENCE PROCESSED: 40,612

TRAFFIC STOPS: 24,737





Chief Williams and commanders attend annual NAACP MLK March to celebrate the life of Dr. Martin Luther King Jr.

MARCH

JANUARY



Officers take the plunge at Special Olympics of Missouri's Polar Plunge.

MAY



Springfield Police Foundation held its annual event "Black Loves Blue" at Black Sheep Burgers and Shakes.

FEBRUARY



More than 30 bags of teddy bears are donated for Missouri State University's "Share the Bear" basketball game. Officers use the bears to comfort children in crisis.

APRIL

Homicide victim, Barbra Foster, was honored at the Victims Memorial Garden.



JUNE

Sworn and non-sworn employees spend the day painting classrooms for United Way's Day of Caring.



JULY-DECEMBER



Recruits met community members during Cookies with Rookies.

National Night Out is held at Meador Park.

AUGUST



SEPTEMBER

JULY



SPD in PE launches through a partnership with Springfield Public Schools. Officers attend middle school physical education classes. Read more about SPD in PE on page 19.

OCTOBER



The Stanley Cup comes to Springfield for SGF St. Louis Blues Day.

NOVEMBER



SPD is awarded reaccreditation by the Commission of Accredidation for Law Enforcement Agencies Inc. (CALEA).

DECEMBER

Officers take local kids Christmas shopping during Shop with a Hero.



STAFFING, BUDGET AND FLEET

AUTHORIZED SWORN RANK



1

CHIEF MAJOR

2



CAPTAIN LIEUTENANT
4 13



SERGEANT 35



PORAL OFFICER
45 262

ACTUAL FULL-TIME EMPLOYEES

(AS OF DEC. 2019)





2019 BUDGET

\$86,126,931

City of Springfield General Fund Budget for 2019

\$29,619,068

Police Department General Fund Budget for 2019 **→** 34.39%

Percentage of General Fund Budget used for the Police Department in 2019

\$42,605,053

Total Police Department Budget (all funds included)



Police-Fire Pension Sales Tax Renewal

In November 2019 Springfield citizens voted to renew the Police-Fire Pension Sales Tax. The ¾ cents tax will continue for five more years or until it is fully funded. The fund covers retirement benefits for those Springfield police officers and firefighters hired before 2005.



Level Property Tax Update

In 2017, the citizens of Springfield voted to renew the level property tax (LPT). In 2019, LPT funding allowed SPD to field a stand-alone Domestic Violence Unit made up of six officers and to add four new officer positions in the Property Crimes Section. LPT funds were also used to complete the interior renovation of the Springfield Mill and Lumber building, which will house all property crimes detectives. Finally, this funding allowed for life cycle replacement of 26 police vehicles.

FLEET MANAGEMENT









MARKED SUVS

73

MARKED SEDANS

79

POLICE MOTORCYCLES

10

UNMARKED VEHICLES

101

UNIFORM OPERATIONS BUREAU

PATROL UNIT

SPD's patrol officers provide a variety of services and are the most visible example of SPD in the community. The main function of patrol is to answer calls for service. Some of the most frequent calls in 2019 were Check Well-Being, Check Person, General Disturbance and Vehicle Accidents. Patrol officers also engage in proactive enforcement by conducting traffic stops, searching for wanted subjects and patrolling neighborhoods as visible



Number of Calls for Service:

129,948

Average Call Response Time:

- Priority 1:6 Min. 40 Sec.
- Priority 2:10 Min. 1 Sec.
- Priority 3: **17 Min. 58 Sec.**

TRAFFIC SECTION

The primary mission of the SPD Traffic Section is motorist safety and the reduction of motor vehicle crashes through education and high visibility enforcement. The section is comprised of officers who are selected for this specialized assignment through an interview process, as well as a review of past work performance. Traffic officers receive training in basic and advanced crash investigation and motor vehicle crash reconstruction. The Traffic Section is responsible for investigating all fatal traffic crashes and conducting follow up investigations for motor vehicle crashes involving "hit and run" drivers.



Total Traffic Stops:

24,737

Traffic Violation Citations:

12,733

Parking Violation Citations:

3,853

Motor Vehicle Crashes Investigated:

2,359

Impaired Drivers Arrested:

769

Total Fatalities: 14

- Pedestrian Fatalities: 4
- Motorcycle Fatalities: 3

◆ SPECIAL RESPONSE TEAM AND K9 UNIT

The SPD Special Response Team (SRT) is a tactical team whose primary mission is to save lives. The team is comprised of officers who have been selected through a physically and mentally challenging selection process

These officers possess a specific set of skills, abilities and techniques to safely resolve hostage situations, high risk arrest situations, search warrant service and any other tasks as needed. SPD has a full-time SRT (Red) team which is supplemented with an on-call (Blue) team of officers assigned to other primary roles until needed for an incident or training.



K9 UNIT

The SRT team is complimented by the SPD Police Service Dog Unit comprised of highly trained and effective K9 teams. The assigned officer and their canine partner work a varied schedule to assist patrol units with narcotics detection, building and area searches for offenders in hiding, tracking suspects or locating lost and missing persons, among other tasks. At SPD the K9 unit conducts training and certification programs in-house, which saves training funds and enhances overall training availability.



Red Team: **7 Officers**

Blue Team: **14 Officers**

K9 Unit:

6 Officers

Search Warrants– Served:

131

Search Warrants– Planned/Unserved:

26

Barricades:

15

Hostage Rescue(s):

1

Man Hunts:

2

K9 Deployments:

653

COMMUNITY SERVICES SECTION

The Community Services Section (CSS) is a specialized unit that serves as a liaison throughout the City for businesses and citizens. This section consists of three patrol squads assigned to the downtown area, Police Area Representatives (PAR), Crime Prevention Officers, Drury University substation and Missouri State University substation.

The PAR officers are assigned to separate geographic areas in the city to resolve community concerns. They receive complaints regarding criminal activity and conduct follow-up investigations.

Crime Prevention officers organize and teach several programs throughout the year: Residential Crime Prevention, Neighborhood Watch and Apartment Watch.

Events Worked in Springfield: 54

CSS also provides training including Active Threat, various safety and security courses and Crime Prevention Through Environmental Design (CPTED) site assessments to local businesses, schools,



Citizen Service Requests :

282

Search Warrants Conducted:

12

Neighborhood Watch Groups:

16

Apartment Watch Groups:

7

Number of citizens who attended Neighborhood Watch Training Sessions:

284

Presentations provided to local organizations:

31

INVESTIGATIONS AND SUPPORT SERVICES BUREAU

CRIMINAL INVESTIGATIONS DIVISION

PERSONS CRIME SECTION

The Springfield Police Department Criminal Investigations Division -Persons Section consists of four units:

- Violent Crime Unit
- Child Victim/Computer **Forensic Unit**
- Domestic Violence Unit
- Special Victims Unit

The Violent Crime Unit investigates all non-domestic assaults, missing adults, and homicides.

The Child Victim/Computer Forensic Unit investigates crimes against children and crimes utilized by computers and other electronic devices.



In 2019, the Springfield Police Department created two units from one resulting in a Special Victims Unit and a Domestic Violence Unit. The Special Victims Unit focuses on sexual assault investigations while the Domestic Violence Unit investigates all domestic assaults.



Homicides: 11

Domestic Assault Reports:

2,880

Sexual Assault Reports:

353

Processed by **Forensic Unit:**

• Computers: 153

• Mobile Devices: 587

• Other Devices: 596

AVERAGE MONTHLY CASE LOAD:

Violent Crime Unit: Special Victims Unit:

Child Victim/Computer Forensic Unit:

Domestic Violence Unit:

PROPERTY CRIMES SECTION

The Property Section of the Criminal Investigations Division is divided into three separate units that include property crimes, financial crimes and **vehicle** theft

Detectives assigned to the Property Crimes Unit conduct follow-up investigations on individuals suspected of unlawfully obtaining property or services. Each case is carefully examined and considered for assignment based on if the alleged crime is a felony or misdemeanor, what solvability factors exist, the suspect's criminal history, and the impact the illegal act has had on our community.

The Vehicle Theft Unit is responsible for investigating all heavy equipment, cargo, and vehicle theft cases.

In addition to performing the follow-up investigations on cases involving vehicle break-ins, fraud, forgery, identity theft, and embezzlement, detectives assigned to the Financial Crimes Unit partner with the United States Secret Service as part of a task force that performed counterfeit/ fraudulent credit card and bank check investigations.

AVERAGE MONTHLY CASE LOAD:

General Property Financial Crimes Crime Detective:

Detective:

Vehicle Theft Detective:

Cases Reviewed: 24,546

Cases Assigned to Investigators for Follow-up:

2,135

Cases Cleared: 1,536 (72%)

Vehicles Reported Stolen:

1.615

Vehicles Recovered: 1,317 (81%)

Auto Theft Cases Cleared by Detectives: 594 (32%)

SPECIAL INVESTIGATIONS SECTION

The Special Investigations Section (SIS) primarily focuses on drug and weapons-related crimes.

2019 saw an increase in opioid overdoses and fatalities. Throughout the year we responded to **282 overdoses** and completed **24 fatal overdose investigations**. SIS works with other agencies to stop the influx of heroin by targeting dealers prior to it being transported to Springfield.

With the goal of decreasing weapons-related crimes, in 2019 SIS continued Operation Crossfire which focuses investigative efforts on a list of individuals frequently involved in violent crime. In 2019, 22 criminals were identified and eight were incarcerated.

Also in 2019, the SIS joined with the Greene County Sheriff's Office and the Federal Bureau of Investigation to create a Career Criminal Task Force. This task force will focus on violent offenders and career criminals.

DRUGS SEIZED	2015	2016	2017	2018	2019
Marijuana (ounces)	845.86	2,911.25	3,224.09	5,587.97	1,219.2
Meth (ounces)	1,168.95	910.72	1,190.19	513.22	932.8
Cocaine (grams)	17.76	1,664.7	184.9	415	399.16
Heroin (grams)	397.1	4,060.57	1,579.46	938.65	2,703.41

	GUNS SEIZED
2015	123
2016	144
2017	181
2018	212
2019	283

SUPPORT SERVICES DIVISION

TRAINING SECTION

The Training Section operates the Springfield Regional Police and Fire Training Center (SRPFTC) and is certified through the Missouri Department of Public Safety's Peace Officer Standards and Training Program (POST). The training staff is responsible for various training programs including the Police Academy, In-Service Training, conducts numerous departmental training courses and hosts outside specialized training and education opportunities for police officers throughout Southwest Missouri.

The Training Section is also responsible for department recruiting efforts as well as coordinating and managing volunteer activities (VIPS), such as the Chaplain Program, the Cadet Program and the Citizens Police Academy.

Specialized Schools Hosted:

23

Total Students (SPD and other agencies): **545**

Interested in becoming an officer with SPD?
Visit GoSPD.com





RECORDS SECTION

The Records Section is responsible for first line customer service to the citizens of Springfield. At full staff, the Records Section is composed of 35 non-sworn Police Services Representatives (PSRs). PSRs have a variety of functions including taking police reports from citizens via phone or in person, processing requests for copies of records, providing administrative support to SPD sworn staff, and gathering statistical crime data for accurate Uniform Crime Reporting to the state and FBI.

In 2019, SPD deployed a new online police reporting tool (Coplogic) making it more convenient for citizens to file certain crime reports online.

Reports Taken by Phone: Reports Made Online: Records Request Filled:

18,632 1,05

1,059 23,759



SUPPORT OPERATIONS SECTION

The Springfield Police Department's Support Operation Section includes:

- Crime Analysis Unit (CAU)
- Research and Development Unit (R&D)
- Policy and Accreditation Unit
- Fleet Services and Quartermaster Unit

Each unit plays an integral role in supporting and maintaining day-to-day operations at the police department.

The mission of the Crime Analysis and R&D Units is Criminal Intelligence Management. They obtain and analyze information to identify crime patterns, trends, offenders, develop correlations, and improve short and long-term decision making in the department's management, allocation, and deployment of resources.

SPRINGFIELD PREAD CRIME STOPPERS

Vehicles Maintained: **300**

Average Mileage: **2.5 million** (per year)

Total Equipment Managed: **Approx. 7,000**

The Policy and Accreditation unit works to ensure that the Springfield Police Department maintains the highest standards of service through the implementation of internal policies and guidelines based off internationally recognized policing standards, established by the Commission on Accreditation for Law Enforcement Agencies (CALEA).

In early 2019, the Springfield Police Department began using the cloud-based software program, PowerDMS, for most of its policy and form management needs. PowerDMS quickly become a central repository for drafting,

disseminating and tracking critical content, ensuring it is immediately available to officers in the field. There are currently over 5,800 documents in PowerDMS, which has cut printing by over 570,000 pages of paper, reflecting a potential cost savings of over \$17,000 (and 68 trees)!

The Fleet Services and Quartermaster Unit is responsible for all the Police Department's vehicles and equipment. The unit equips and tracks vehicles, ensuring they are serviced regularly and operationally ready, and obtains and maintains all department issued equipment from the individual duty gear to computers and cameras in cars.



SPD ACHIEVES REACCREDITATION

In November of 2019 we were reaccredited by the Commission on Accreditation for Law Enforcement (CALEA) for the eighth consecutive time. The accreditation followed a multi-year self-assessment phase and a meticulous site-based assessment of community engagement, policy, procedures, equipment and facilities by CALEA assessors. SPD was also recognized with the Meritorious Award for having been accredited by CALEA for 15 or more continuous years. The purpose of the Commission is to develop standards based on international best practices in public safety and to establish and administer the accreditation process.

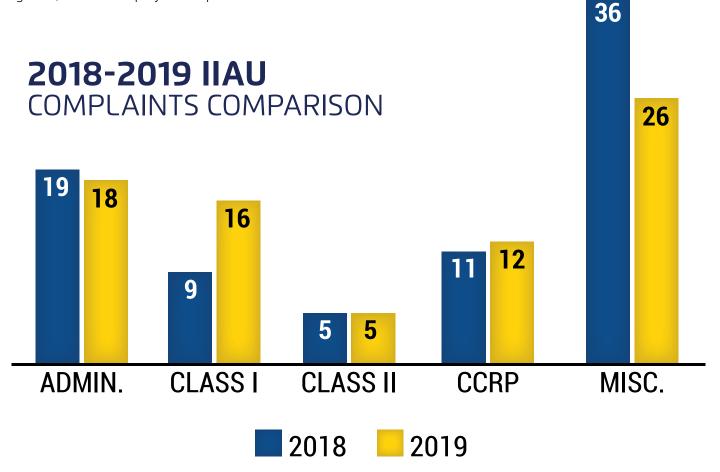


INSPECTIONS AND INTERNAL AFFAIRS

The Inspections and Internal Affairs Unit (IIAU) is responsible for tracking and investigating complaints of misconduct against SPD employees and maintaining records on a variety of incidents, including disciplinary actions taken, vehicle pursuits, use of force and vehicle accidents involving on-duty SPD employees. In addition, this unit conducts internal audits, inspections of cash funds and evidence, as well as background checks for the City of Springfield related to certain licensing applications.

Complaints received by IIAU are classified as one of five types:
Class I, Class II, Administrative, Miscellaneous and CCRP (Citizen
Complaint Resolution Process). Class I complaints are the most serious
external complaints (i.e. criminal violation, excessive force), while
Class II complaints are based on less severe policy violations (i.e.
discourtesy, improper procedure). Administrative complaints are
complaints initiated from within the police department. Other complaints
are classified as Miscellaneous, as determined by the Chief of Police
(i.e. dispute over guilt or innocence of the complainant, no allegation of
misconduct, not involving SPD employees). Complaints classified as CCRP
involve a face-to-face meeting with the complainant, the subject of the
allegation, and the employee's supervisor.





IIAU investigated a total of 77 complaints in 2019, which represents a **3.75% decrease** in the overall number of complaints investigated in 2018.

CITIZEN PROGRAMS

CADET PROGRAM

The Springfield Police Cadet Program is designed for high school students between 16 and 20 years old. The program aims to prepare the cadets for a career in law enforcement while supplementing the resources of the department. Each cadet must complete the cadet academy consisting of eight weeks of training totaling over 45 hours.



In 2019, SPD held one academy and seven new cadets graduated. The new graduates now volunteer alongside the other cadets throughout the Police Department and the community at events including, Academy Practicals, Junior Fire and Police Academy, Tours, Underage Drinking Enforcement, Ozark Empire Fair, National Night Out, Recruitment Fairs, and Officer Memorial Services.

CITIZENS POLICE ACADEMY

SPD's Citizens Police Academy is held once a year and participants are required to complete 30 hours of instruction over 10 weeks. The instruction covers a variety of topics such as police policies, organizational structure, SPD History, investigative processes, tactics, and the challenges involved in providing a safe community.

The goal of the academy is to give citizens a better understanding of how the police department functions and what challenges officers face when working to serve the community. In 2019 we graduated 25 citizens from the SPD Citizens Police Academy.



CHAPLAIN PROGRAM

SPD's Chaplain Program consists of eight chaplains who volunteered over 950 hours throughout 2019. The Chaplain Program coordinated the Peace Officer Memorial Service on May 23, 2019, and the second annual Police Department Family Appreciation Event on September 23, 2019. Four Springfield Police Chaplains also represented the department at the 2019 International Conference of Police Chaplains.



VOLUNTEER PROGRAMS

Volunteers are a valuable asset to SPD and assist in a wide range of duties. In 2019, the seven volunteers with the HEAT/MAP (Handicapped Enforcement Action Team and Motorist Assist Program) contributed over 430 hours of handicap enforcement and motorist assistance throughout the year.

The department also housed four interns for the year of 2019. These interns completed specialized projects,



shadowed detectives, assisted the quartermaster, and went on ride alongs with patrol units. The interns also assisted with practical exercises for the 71st Police Academy. This opportunity allowed them to gain experience and insight that will help them in their pursuit of a career in law enforcement.

AWARDS, PROMOTIONS AND RETIREMENTS

CITIZEN SERVICE AWARD

- Mr. Patrick Murphy
- Mr. Jerry Pendergrass
- · Ms. Kameeka Gerald
- Mr. Jason Devall
- · Ms. Ingrid Lickteig
- Mr. Scott Kohler
- Mr. Ryan Armstrong
- Mr. Logan Stapp



COMMAND COMMENDATION

- Sgt. Heather Anderson
- Officer Wes Harbin
- Officer Brad Southard
- Officer Damiun Walker
- Officer Anthony Cendejas
- Officer Mike Karnes



MERITORIOUS SERVICE AWARD

- Sgt. Jason Friend
- Sgt. Chris Snipes
- Officer Jim Cooney



LIFE SAVING AWARD

- Cpl. Alberto Estrada
- Officer Mark Riggin



MEDAL OF VALOR

Officer Eric Morgan



PROMOTIONS

SERGEANT

- · Cpl. Dan Simmons
- Officer John Loe
- · Cpl. Josh Ludwig

CORPORAL

- Officer Michael Walker
- Officer Cassandra Lightwine
- Officer Stephen Boehmer
- Officer Christopher Rasmussen
- Officer Anna King

POLICE SERVICES SUPERVISOR

Keith Henry

FINANCIAL ANALYST

Amanda Livingston

SENIOR COMPUTER FORENSIC ANALYST

Michael Costello

OFFICE ADMINISTRATOR

- Brandy Osborn
- McKensie Phillips

RETIREMENTS

- Sgt. Todd King, 25 years
- Sgt. Patrick Haenni, 24 years
- Cpl. Steve Hosiner, 25 years
- Cpl. Rob Schroeder, 25 years
- Officer Jonathan Bartel, 25 years
- Officer Chris Johns, 25 years
- Officer Mark Riggin, 24 years
- Officer Don Mitchell, 23 years
- Officer Bob Baker, 20 years
- Officer Clint Musser, 6 years

NON-SWORN

- Financial Analyst Kathy Higbee, 40 years
- Police Services Supervisor Norma Ehrhardt, 22 years
- · Quartermaster Dan Newton, 6 years

SPD IN PE

In August of 2019 we launched SPD in PE, a partnership between the Springfield Police Department and Springfield Public Schools. Within the program, Springfield Police Officers and seventh graders sweat it out together during physical education class.

The goal of SPD in PE is to create consistent and positive one-on-one interactions with kids to humanize officers and help students feel more comfortable with law enforcement. Another goal of the program is to educate students about career opportunities in law enforcement and show how physical education is important to be a successful officer.

During the 2019 fall semester, SPD in PE was successfully piloted at two Springfield Public Schools and was recognized for "excellence and ongoing support" by the Springfield Public Schools Board of Education. Plans were created to expand the program in 2020.









